KD Pro Preferred HomeCare™

Homeowner Guide | October 2026 | Proactive care for Atlanta homes

What it is

A membership where a KD Pro technician visits on a schedule, inspects your home, handles small fixes on the spot, and sends a written Home Health Report with photos. Members get preferred rates and priority scheduling on every future project. Choose Seasonal Care (4 visits a year) or Monthly Estate Concierge (12 visits a year), each with a pay-as-you-go option or a paid-in-full Annual VIP option.

The four plans

	Seasonal	Seasonal Annual VIP	Monthly Concierge	Concierge Annual VIP
Price	$129 per quarter	$449 per year (saves $67)	$199 per month	$1,990 per year (2 months free, saves $398)
Visits	4 per year	4 per year	12 per year	12 per year
Quick-fix labor per visit	Up to 30 min	Up to 30 min	Up to 60 min	Up to 60 min
Filter and detector battery service	On request	On request	Every visit	Every visit
Home Health Report with photos	Every visit	Every visit	Every visit	Every visit
Urgent repair dispatch	Standard, fee applies	Priority, fee waived	Same or next day	Same or next day, fee waived
Project credit	None	$449 on one project over $5,000	None	$1,990 on one project over $15,000
Member rates and priority scheduling	Yes	Yes	Yes	Yes
Billing	Every 3 months, no contract	Prepaid 12 months	Monthly, no contract	Prepaid 12 months

Before your visit: materials are not included.

Please have supplies on-site (HVAC filters, detector batteries, bulbs, hardware, touch-up paint, parts). If we need to purchase materials, a 20% materials fee applies and shopping and travel time count toward labor time.

Want to add more hours while we are there?

With your approval, extra on-site time is **$195 per hour for members** (standard rate $245 per hour), with no additional trip fee. Subject to availability.

Which plan fits you

Plan	Best for
Seasonal / Seasonal Annual VIP	Homeowners who want the house checked at each season change and small problems caught early. Annual VIP fits anyone planning a bathroom, deck or kitchen project over $5,000.
Monthly Concierge / Concierge Annual VIP	Larger or older homes, busy professionals, out-of-town owners, and families helping a parent age in place. Concierge Annual VIP fits a remodel, addition or whole-home project over $15,000.

Atlanta four-season focus

Season	What we focus on
Spring	Pollen and storm prep: gutters and downspouts, exterior caulk, deck and railing check, AC filter
Summer	Moisture and heat: plumbing leaks, crawlspace and attic moisture, window and door seals, exterior wood rot
Fall	Leaves and rain: gutters, roofline and fascia, weatherstripping, smoke and CO detectors
Winter	Freeze protection: hose bibs, exposed pipes, water heater check, drafts, interior punch list

What happens at every visit

- About 15 minutes of inspection: roofline, gutters, siding, leaks under sinks and toilets, smoke and CO detectors, GFCI outlets, water heater, doors and windows.
- Then quick fixes within your plan's time: toilet flappers, sticky doors, loose hinges, small caulking, bulbs, slow drains and more.
- Photos of anything worth watching, written up in your Home Health Report.

Your private Customer Portal

- A private link arrives in your welcome email. No password or app needed.
- See every Home Health Report with photos, your next scheduled visit, jobsite photos and estimates.
- Send the office a message any time; replies come back by email.

How to join

- Join online at **kdprohandyman.com/homecare/** with the Join button on any plan. Secure checkout takes about two minutes.
- Prefer to talk first? Request a free home assessment on the same page, or call or text (678) 379-3919.
- After you join, you receive a welcome email and our office calls to schedule your first visit.

Common questions

Question	Answer
Are materials included?	No. Please have filters, batteries, bulbs, hardware and repair parts on-site before your visit. If KD Pro needs to purchase materials, a 20% materials fee applies and shopping and travel time count toward labor time.
What if a fix takes longer than the visit time?	With your approval, extra on-site time is $195 per hour for active members ($245 per hour standard), with no additional trip fee while we are already there. Larger or specialty work receives a separate written quote.
How do the project credits work?	Seasonal Annual VIP: the full $449 comes back as a credit on one KD Pro project over $5,000. Concierge Annual VIP: the full $1,990 comes back on one project over $15,000. The project must be completed during the membership year.
Can I cancel?	Seasonal and Monthly Concierge: yes, call or text before your next billing date. Annual VIP plans are prepaid for the year.
Can I switch plans?	Yes. Many members move from Seasonal to Concierge at renewal. Just call the office.
Where do I see reports and visit dates?	In your private Customer Portal. The link is in your welcome email, and we can resend it anytime.
Who comes out?	Our own vetted, insured KD Pro team, never gig workers, with Licensed General Contractor oversight (License #GCQA008775).

Ready when you are. kdprohandyman.com/homecare/ | (678) 379-3919 | Serving Decatur, North Decatur, North Druid Hills, Tucker and surrounding Atlanta neighborhoods.